




KPAX Liberty

Best practices Guide to collect your data in KPAX

Spend less time managing your data collector agent
and improve quality of service





A print fleet management solution should help you improve
your efficiency and productivity.

The installation and management of collection agents should not
create new operational costs.

**With KPAX Liberty, ensure that your print fleet
management solution really delivers productivity
gains in an SMB environment.**

KPAX LIBERTY

is a hardware data collection agent designed
for SMB environments

IT IS NOT MINI PC

(like a RASPBERRY PI)!

It does not have an operating
system but a firmware
(just like printers), it does not need
antivirus, it was designed to be
easy (plug'n play),
it has a very high level of
encryption (AES 256 bits)

A MINI PC

(like a RASPBERRY PI)

We love it for watching
movies at home but
whatever the OS it must
be regularly updated and
secure





It functions as a traditional collection agent

This is not a Raspberry Pi

No OS = No virus

Centralized update and monitoring system

Secure 256-bit AES communications

Easy installation and configuration



Automatic network
identification



Mounting system
and power supplies
provided



Mobile
configuration from
the Smart phone



2 Ethernet ports
to mobilize only
the Mfp socket

WHATEVER YOUR SOLUTION, THE MANAGEMENT OF DATA COLLECTION AGENTS IS TOO IMPORTANT

Finding the right balance between technician
efficiency and service quality



Save time
on the installation
of the collection agents



Limited service
disconnection time



Reduce time spent
by the techs
maintaining
collection agents

SAVES TIME ON THE INSTALLATION OF COLLECTION AGENTS

Real life in a SMB environment

With
KPAX Liberty box :
Estimated average time
in real life
15'

Find a place to
plug it in

Enter the network
settings

Can be preconfigured before
visiting the customer

With
**a traditional
collection agent:**
Estimated average time
in real life **30'**

Find a computer or
a server

Get an admin
account

Install Framework
or others prerequisites

Enter the network
settings

EASY INSTALLATION AND CONFIGURATION OF THE LIBERTY BOX

Before the intervention or directly on site

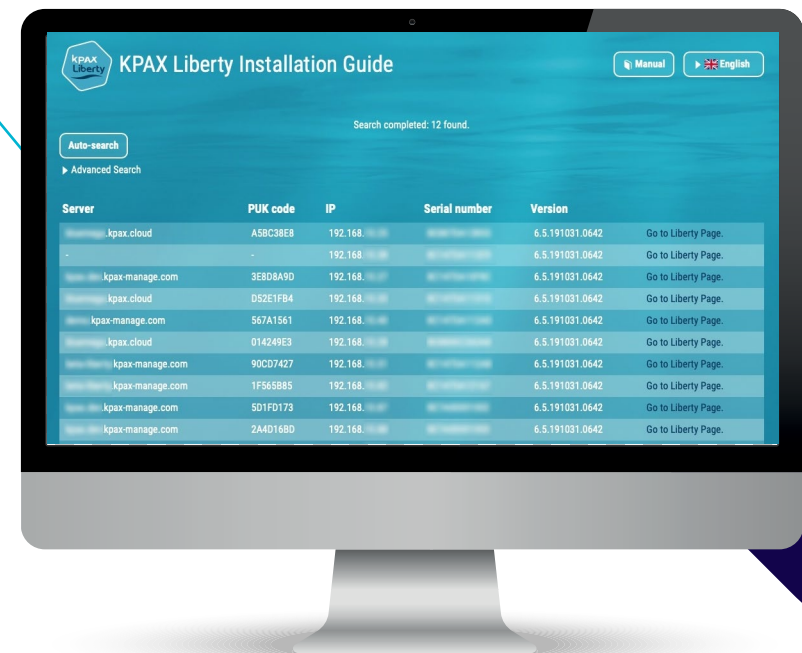
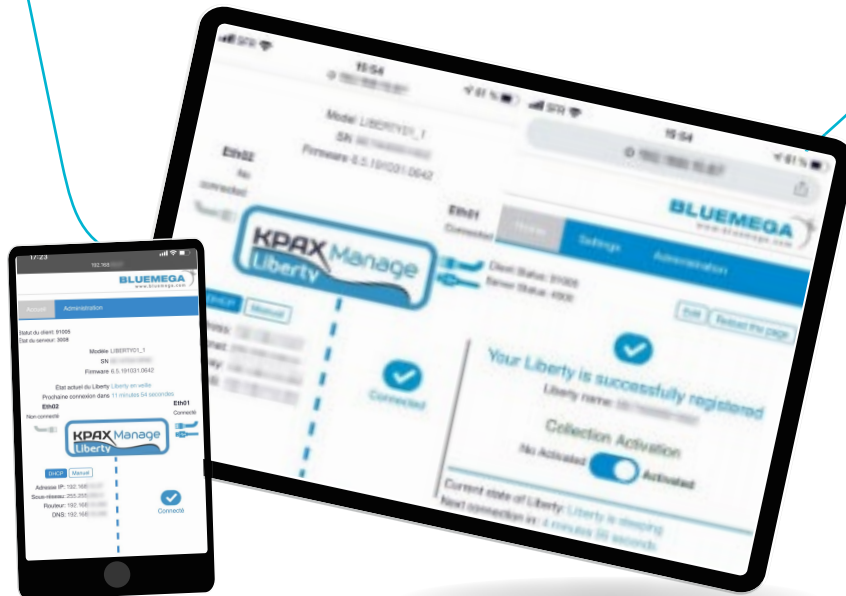
From a smartphone or a tab :

The tech access directly to the wifi
and to the liberty's web page to configure
it, no need to access a client computer

From a computer on the network :

The tech discovers Liberty on the network
through a simple public web page :

finder.liberty.kpax.cloud



The background image shows a woman with long brown hair and red-rimmed glasses, wearing a white lab coat over a dark blue shirt. She is focused on pouring a red liquid from a test tube into a beaker that already contains a blue liquid. In the background, a computer monitor displays a 'NovoTouch' interface with the text 'Etablir la connexion...' and various icons for a calculator, mouse, and printer. The overall scene suggests a technical or scientific environment.

LIMITED SERVICE DISCONNECTION TIME WITH LIBERTY

Real life in SMB environment :

The traditional software collection agent is subject to a lot of inactivity * related to the client's infrastructure and its IT skills .

These periods of inactivity do not always require a technical intervention, but they do have an impact on service continuity.

Liberty's connectivity rate is twice as high as that of traditional software collection agent : 19.7 % of Windows agents are inactive for more than 24 hours for 10.2 % of Liberty boxes **

* The inactivity of the agents can be due to shutdown of the PCs (holidays, absences, nights), disconnection or breakdowns of the network, change of PC of the user, unplug of Liberty, electric power cut , formatting of the PC, DCA uninstallation by the user.

** Interviews with 7 technical directors of multi - brand resellers , managing a total of 85,303 printing systems in SMB environment with 3,464 Liberty boxes and 33,528 software collection agents (average ratio of 2.3 printing system per software agent and Liberty).

REDUCE TIME SPENT BY TECHS MAINTAINING THE DATA COLLECTOR AGENTS

Real life in SMB environment

Software collection agents and Liberty are subject to incidents related to client infrastructure in the SMB environment .
These incidents require technical intervention*.

According to the statements of the interviewees : 33% of software collection agents require at least one intervention per year when only 4% of Liberty**.

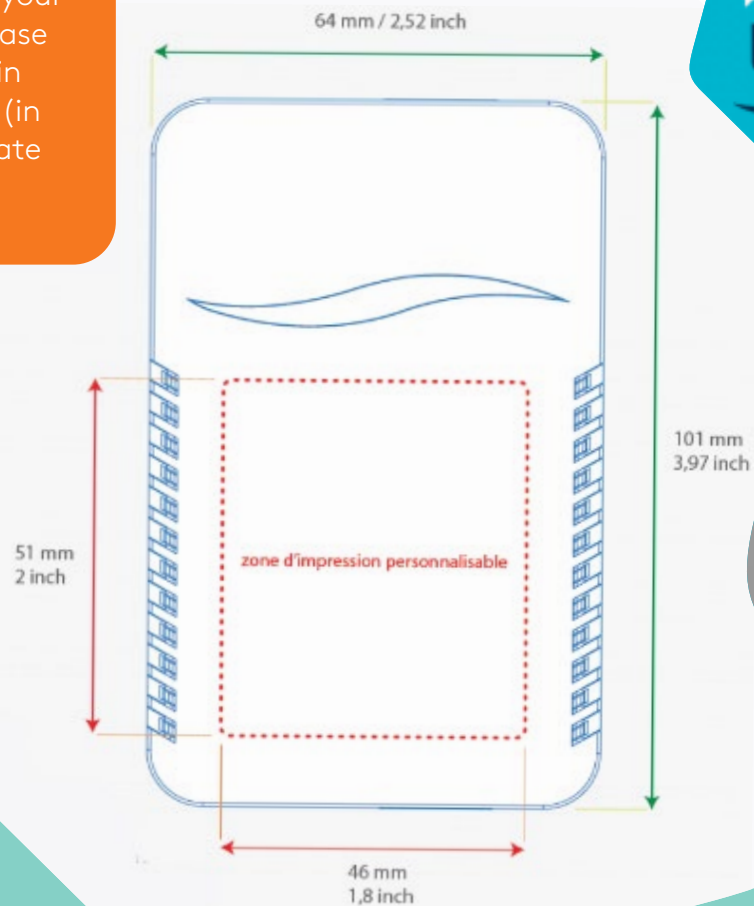
* Whatever the printing fleet management solution, interventions are due to incidents that depend on the customer

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MAKE IT AN OBJECT OF COMMUNICATION CUSTOMIZE IT WITH YOUR OWN BRAND

Customization of Liberty Box

In anticipation of the customization of your Liberty boxes, please your logo or text in the printing area (in red) in the template below..



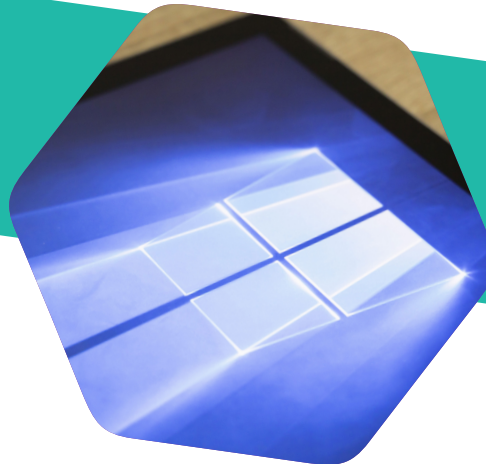
kpax
Liberty



OUR EXPERIENCED RESELLERS ALSO RECOMMEND TO INSTALL A LIBERTY BOX WHEN* :



- The client or site do not have a server to host the software data collector agent



- You are in a specific environment (no PC)

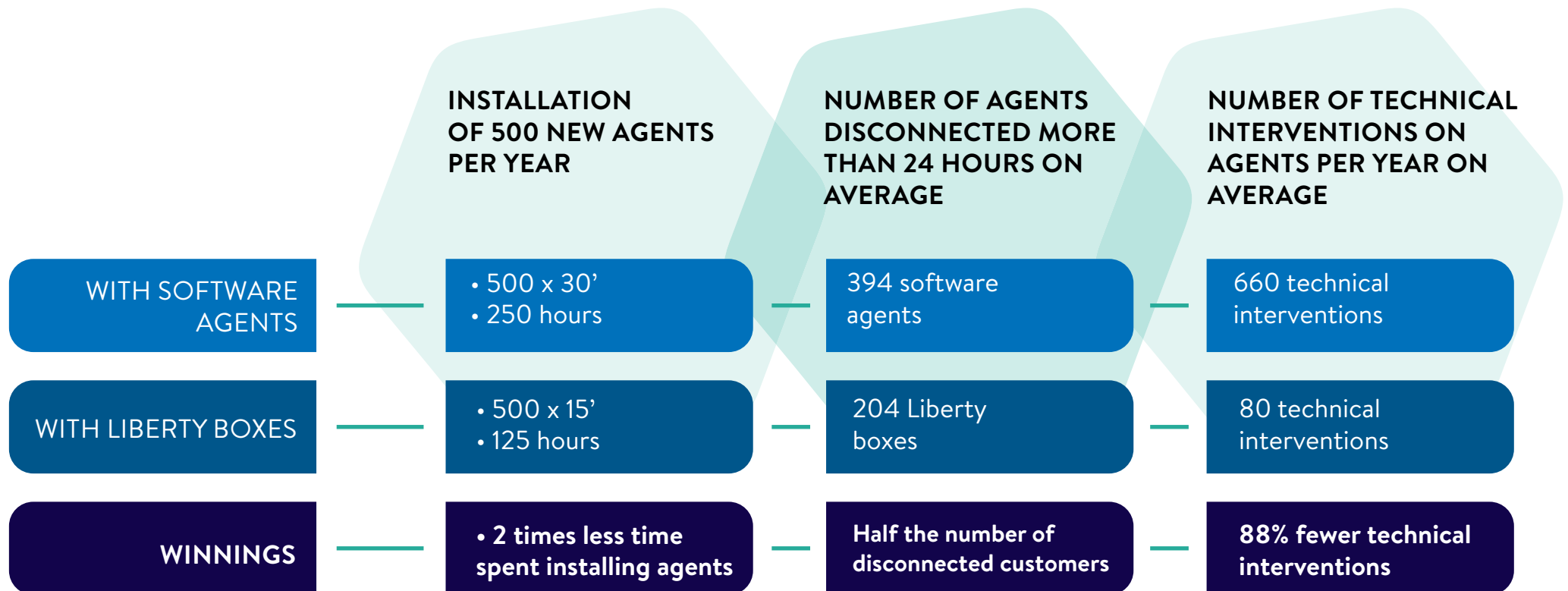


- After 2 incidents with the software data collector agent

*You need one Liberty box per network, not per device

SYNTHESIS OF THE BENEFITS OF THE LIBERTY BOX

Case study of a reseller with 2,000 data collector agents
(approx . 4600 managed devices)



KPAX LIBERTY IS NOT A RASPBERRY PI

FOOLPROOF CONNECTIVITY

KPAX Liberty is compatible with all secure market proxies (socks and HTTPS proxy) and communicates on HTTPS port 443.



ETHERNET SWITCH

With 2 RJ45 sockets an integrated switch, you can connect your Liberty using the network cable from one of the MFPs. Then just connect a second Ethernet cable (supplied) to the MFP, and you're done!



INTEGRATED WI-FI CARD

Connect to the Liberty unit's private network and set it up directly from your smartphone.



LOW-CONSUMPTION POWER SUPPLY

It's low-consumption electronic components allow the Liberty box consume a small amount of energy whilst in standby mode and even during operation.





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